



Towards identification and better understanding of the bullying situations experienced in retirement homes and the interventions carried out to prevent or counter them

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Introduction			Objective		Methodology																																												
Although the scientific aspect of bullying among youth is well documented, it is not when it comes to older adults ¹ , and even less concerning private retirement homes (PRH). People in PRH – residents, relatives, employees, directors and volunteers – are not equipped to prevent and counter the bullying situations.			Identifying and better understanding the bullying situations experienced in PRH and interventions carried out to prevent or counter them.		This descriptive and comprehensive study is based on the <i>Schéma des caractéristiques de l'intimidation spécifiques aux aînés</i> ¹ and on qualitative methods.																																												
Not knowing what to do, they feel helpless. Not being aware of the actions which could be taken to prevent or counter bullying situations, could make those situations occur over a long period of time, repeat and lead to important consequences.					Individual semi-structured interviews with 11 participants (1 director, 4 residents, 4 employees, 2 resident-volunteers) of two PRH from Centre-du-Québec and a mixed thematic content analysis, were conducted.																																												
Results		<ul style="list-style-type: none"> • 36 bullying situations • Public places (ex. : entertainment room, dining room, chapel, market) or private places (ex. : apartments, director's office) • 3 types of relationships: resident/resident ($N = 26$ situations); resident/employee ($N = 9$ situations); relative/resident ($N = 1$ situation) 																																															
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	<p>1. Beaulieu, M., Bédard, M.-È. & Lebeau, R. (2016). L'intimidation envers les personnes aînées : un problème social connexe à la maltraitance? <i>Revue Service social</i>, 62(1), 38-56.</p>																																																

